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**TECHNOLOGICAL EFFICIENCY OF THE MANUFACTURING
AND SERVICE SECTORS IN MONTENEGRO**

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CONTENTS

Abstract	5
1. Introduction	6
2. Importance of technological efficiency - theoretical framework.....	7
3. Measuring technological efficiency	9
3.1. Cobb Douglas production function	10
3.2. Technological efficiency estimation methods based on Cobb Douglas production function	11
4. Data and estimate of technological efficiency.....	13
5. Results.....	16
6. Conclusion and economic policy recommendations	18
References	21

Abstract

Technological efficiency is one of the main factors of economic growth in modern history. Technologies have traditionally been important for the manufacturing sector, but the age of digitalization has also made the service sector increasingly rely on modern technologies. There are not many studies measuring the technological trends of these two sectors. This study uses the micro approach of the dynamic panel to measure the productivity of the manufacturing and service sectors in Montenegro during 2010 to 2019, between the two global economic crises, using firm-level data. The results indicate a clear upward technological trend in manufacturing but not in the service sector. Divergent technological trends are found amongst the manufacturing and service industries that require different levels of technologies and knowledge in their production processes. The study concludes that there is a room for further technological improvements in both sectors and proposes concrete policy measures for further development.

Key words: technological efficiency, manufacturing sector, service sector, economic crisis

1. Introduction

Technological efficiency is an important factor of economic development. Growth of production (output) via increasing technological efficiency, is an increasingly important form of fostering economic growth, especially after the COVID 19 pandemic that hit technologically equipped industries less severely. There is a difference between increasing output by increasing production factors and by increasing technological efficiency. An increase in the factor of production represents an increase in the amount of human and physical capital, while an increase in technological efficiency leads to a more efficient use of inputs in the production of output.

Therefore, monitoring technological efficiency trends is important, especially for developing and transition economies that are technologically inferior to developed economies. Today, in the age of digitalisation, technological efficiency is the basis of economic growth and development. It can be reliably stated that the service sector in particular has undergone major changes in the structure of servicing, precisely because of the period of digitalisation that has further technologically "enriched" these activities. It is certain that this trend will continue once the COVID 19 pandemic comes to an end, which showed the importance of technologies in performing work processes in various industries.

The manufacturing and service sectors in Montenegro are interesting for research for several reasons. First, the two sectors together account for about 44% of GDP in Montenegro (Monstat, 2019), of which as much as 40% are service industries. The second reason is that these two sectoral activities promote technological growth. Primary industries are less susceptible to technological changes (McMillan and Rodrik, 2011). Finally, globally, these sectors are of particular interest to foreign direct investors. The data indicate that international mergers and acquisitions in service industries account for 44% of total international transactions, while manufacturing industry accounted for 49% in 2019 (UNCTAD, 2020). Greenfield investments in the service and manufacturing sectors account for almost half of the total foreign direct investment.

This study recommends a new approach to measure technological efficiency of the sectors of economy, using firms' financial statements over the 2010 to 2019 period. Measuring technological efficiency, first at the micro level (for each firm), and then via summation at the macro level (industries and sectors of activity) improves the precision in measurement. This study also provides insight into the technological trend of industries that differ in terms of the level of technological development required in production (manufacturing industry), as well as the level of knowledge required in servicing (service industries). By measuring the total factor productivity between the two economic crises, a trend of technological development in the first years after the financial crisis is obtained, as well as in the years immediately before the even greater economic crisis caused by the COVID 19 pandemic. This indicates the dynamics of technological efficiency in two important economic sectors in the period between the two largest negative economic shocks in modern history.

The study is organized in several sections. Section 2 gives a theoretical framework of the importance of technological efficiency for economic development, with special reference to economies in transition. Section 3 provides an insight into the different calculation methods of this phenomenon. Section 4 explains the data and the application of one of the methods for calculating technological efficiency. Section 5 provides a graphical representation of the results. Section 6 concludes and proposes policy measures that could improve technological development of these sectors.

2. Importance of technological efficiency - theoretical framework

Growth of the output of an economy can be the result of the growth of inputs, the growth of efficiency in production and technological growth. The last two components (efficiency and technology) represent total factor productivity. Total factor productivity, i.e. technological efficiency,¹ is an important stimulus to economic development and, in the long run, to the standard of living (Howitt, 2002; Hornbeck and Moretti, 2019). It can directly affect employment growth and average income. For instance, Hornbeck and Moretti (2019) in their empirical analysis find that 1% productivity growth in the United States manufacturing sector led to an income growth of 1.45% between 1980 and 2000. Income growth is more obvious in the case of less skilled workers than in more skilled ones, so this study also points to the contribution of productivity in reducing inequality.

Technological efficiency is not equally important in all sectors of economy. A study by McMillan and Rodrik (2011) indicates that productivity in the manufacturing sector is higher than that in the construction sector and even three times higher than in agriculture. In some economies, such as Vietnam, there is a noticeable “shift” of labour from the agricultural sector to the manufacturing sector (McCaig and Pavcnik, 2013). On the other hand, a trend of increasing employment in the service sector has been observed in Europe, at the expense of the manufacturing sector, which is a reason why service industries are the main driver of technological development in Europe (Uppenberg and Strauss, 2010). Namely, the reallocation of human resources from one sector to another changes the potentials of technological growth, as the human capital itself is an important determinant of technological development (Baltagi et al., 2016; Seyoum et al., 2015). In this regard, the importance of technological development of the manufacturing and service sector in the overall economy is growing.

In addition to the heterogeneous technological development of economic activities, technological development differs between countries. Dowrick and Rogers (2002) point out that somewhat poorer countries have less savings to reinvest, which reduces not only simple capital accumulation but also the level of intangible assets that can accelerate the technological catching up of high-income economies. Therefore, technological efficiency of developing economies is usually lower

¹ From this point onward, (total factor) productivity and technological efficiency are used interchangeably as they represent the same phenomenon (concept).

than technological efficiency in developed economies. Bloom et al. (2010b) explain that a weaker level of competitiveness as well as a large number of family businesses make it difficult for a large number of poorly run firms to survive in the market in less developed economies. The reasons for this is poor management, as well as weaker sources of finance (especially for small firms). It is known that external sources of finance are more expensive in less developed economies. Hornbeck and Moretti (2019) also argue that economies with flexible labour markets have greater potential for technological growth. Labour mobility is possibly lower in countries that have been a part of socialist systems for a long time.

When it comes to transition economies, the issue of technological development until the 1990s was more structural in nature. In general, transition countries inherited older capital structures (machinery and other equipment) and therefore their technological efficiency was significantly lower than in developed western economies. The Nishimizu and Peg study (1982) indicates that most industries in the Socialist Federal Republic of Yugoslavia (1965-1978) were "mature socialist industries" where greater technological progress was not expected, whereas fewer industries did not record technological growth due to lack of investment. Only a smaller number of industries (production of metals and electrical machines) recorded high technological development. The research indicates that it is highly likely that the starting technological base of the Balkan countries is at a lower level than that of the developed countries.

The period of globalisation and integration of these countries with the rest of the world, through trade exchange, should have influenced technological advancement (Acharya and Kelloer, 2009; McMillan and Rodrik, 2011; Boom et al., 2016c) in their early phase of transition. It is known that technological efficiency can be improved with better knowledge of foreign markets through imports and exports (Alvarez and Lopez, 2008). This is because skills and technologies are "imported" from abroad into the domestic economy through trade. Nevertheless, McMillan and Rodrik (2011) warn that the structure of trade has an impact on technological growth. Countries that export natural resources have less chance of technological growth because primary industries employ less labour force than manufacturing industries and services. This is the case with Montenegro, where 50% of export products are raw materials.²

The greater opening of these countries has also attracted foreign direct investors. It is known that technologies can be improved through the transfer of knowledge from international companies to domestic entrepreneurs (knowledge spillovers), if domestic entrepreneurs have sufficiently "developed" human capital to implement new technologies. Research indicates some transition economies (Czech Republic, Russian Federation, Lithuania, Bulgaria) did not take full advantage of this type of technological improvement in the earlier transition period (Konnings, 2001; Djankov and Hoekman, 2000; Javorcik, 2004; Sabirianova et al., 2005; Kosova, 2010).³ Some economies

² Source: CBCG internal data for January-June 2020.

³ Research generally indicate that economies whose domestic entrepreneurs are suppliers to foreign firms benefited from the knowledge of foreign firms in the early transition period, but not if foreign firms were competitive (in this case, many entrepreneurs lost part of their markets, which has negatively affected investments in technologies).

(Republic of Croatia, Republic of Serbia, Bulgaria, Poland, Ukraine, Slovenia, Estonia, etc.) have made better use of this type of technology transfer, specifically in the manufacturing sector at a later stage of transition (Gorodnicheko et al., 2014; Monastiriotis and Alegria, 2011; Vujanović et al., 2020). Recent studies also show that the weaker absorption of foreign knowledge is a result of the fact that some transition economies are now closer to the technological advancement of developed economies and thus have less to learn (Vujanović, 2018). Unfortunately, there are no studies that address this issue for Montenegro.

In addition, the period of financial crisis has changed the circumstances for further technological development in many countries. Banks have applied very strict lending policies after the global financial crisis, and that could only slow down technological growth. External funding sources are very important for technological development, especially in transition economies (EBRD, 2018). Recent research confirms that external funding sources, such as banking loans, are important in transition economies and that restrictive lending policies may negatively affect technological development (Vujanović et al., 2020). This additionally requires monitoring technological trends in periods of economic crisis.

3. Measuring technological efficiency

Technological efficiency (total factor productivity), as explained, indicates the efficiency of inputs' use into the production process. As such, technological efficiency is abstract and challenging to measure. Several measures of technological efficiency have been employed to date. For instance, as an approximation of productivity, companies can use sales revenues (Haskel et al., 2007; Barbosa & Eiriy, 2009) and labour productivity, which is measured by the ratio of sales revenues (or value added) per employee (Ruane & Uğur, 2005; Zhou et al., 2002). The benefit of these productivity measures is in their simplicity and availability.

However, these measures do not take into account immeasurable aspects of technological efficiency. For instance, labour productivity measures the efficiency of the use of labour force into the production process, but not the capital, and is therefore only a partial measure of productivity. Total factor productivity measures the technological efficiency of using both inputs into production. Total factor productivity (TFP) is measured as a residual from the production function. Although it is a more comprehensive measure of productivity, the estimation itself is complex and without adequate implementation this measure is not necessarily superior, which will be clearer later in the text.

The approach to estimating total factor productivity through the production function is explained in Subsection 3.1. Subsection 3.2 provides an overview of the different methods that can be applied in the efficient estimation of the Cobb Douglas production function.

3.1. Cobb Douglas production function

Total factor productivity is approximated as the residual of the Cobb Douglas production function, which defines output as a function of production input. The Cobb Douglas production function has the following form:

$$Y = (TFP) K^{\beta_1} L^{\beta_2} \quad (1)$$

Y refers to output of production that is usually approximated by sales proceeds or value added. TFP is the total factor productivity, while K and L represent inputs in the production process - capital and number of employees, respectively. Therefore, total factor productivity is a technological efficiency that contributes to the growth of output, to the extent that it is not contributed by the factors of capital and labour used in production.

β_1 and β_2 represent the coefficients of capital-labour elasticity. Cobb Douglas production function is homogeneous. In other words, if the production factors K and L increase n times, the output Y will increase n times which makes the production function (1) a homogeneous function of the level t .

By logarithming the production function (1), we obtain:

$$y_{it} = \alpha + \beta_1 k_{it} + \beta_2 l_{it} + w_{it} + \varepsilon_{it} \quad (2)$$

$$\ln(TFP_{it}) = \alpha + w_{it} + \varepsilon_{it}$$

$$\eta_{it} = w_{it} + \varepsilon_{it}$$

i – firm, t – year.

y_{it} , k_{it} and l_{it} in equation (2) represent the logarithmic values of output, capital and labour from equation (1). α is a constant denoting the average firm productivity in the initial (base) period. The composite error term η_{it} consists of two components w_{it} and ε_{it} . w_{it} represents an anticipated productivity shock that is known and predictable to a firm, but not externally. For instance, a firm can anticipate productivity "shocks" resulting from management or some other factors known internally. ε_{it} is unanticipated idiosyncratic productivity shocks, caused by some unpredictable factors, such as weather conditions, machine failure, termination of employment contracts and other circumstances. This component of the standard error is independently and identically distributed and as such is not correlated with other variables in regression (2).

The total factor productivity (TFP), as a residual component, is obtained as the simple difference between the actual output value y_{it} and the output value \hat{y} estimated with regression (2). However, the problem in such an estimation of total factor productivity is the various endogeneities inher-

ent to the equation (2). Namely, the management of a firm makes decisions about the number of employees l_{it} based on its predictable productivity w_{it} . This causes a correlation between the variable l_{it} and the total composite standard error η_{it} (which contains w_{it}). If, as a result of higher productivity, firms increase the number of employees, the coefficient of labour elasticity β_2 is upward bias. All this raise the issue of the technological efficiency estimation based on regression (2).

The issue of estimation of the Cobb Douglas production function has given rise to several methodological approaches that aim to annul the mentioned endogeneity. The given methods will be discussed below.

3.2. Technological efficiency estimation methods based on Cobb Douglas production function

There are several methods that offer a solution for endogeneity in regression (2), those being Olley & Pakes (1996), Levinsohn & Petrin (2003), Akerberg et al. (2006) and Wooldridge (2009). All the methods essentially rely on each other and represent a somewhat more advanced version of the previous method.

Olley & Pakes (1996) - OP approximate productivity with the level of investment, assuming that there is a strict positive correlation between investment and productivity and that this relationship is monotonically increasing. Therefore, they express the productivity w_{it} as a function of investments i_{it} and capital k_{it} ($w_{it} = g(i_{it}, k_{it})$).

Levinsohn & Petrin (2003) – LP believe that the OP method is not an adequate method as investments are highly volatile and as such cannot approximate productivity w_{it} which, essentially, has a more predictable trend. Therefore, the assumption of a monotonically increasing relationship between productivity and investment is not justified. LP suggest that the costs for raw materials in production (electricity, fuel, and the like) which values are available in the financial statements are used to approximate productivity w_{it} . Therefore, they express productivity as follows: $w_{it} = g(m_{it}, k_{it})$, where m_{it} represents the cost of raw materials in production. Both methods, OP and LP, have great similarities and rely on the strict monotonicity assumption. These methods estimate the Cobb Douglas function (2) in two steps. In the first step, the coefficient of capital elasticity (β_1) is estimated, while in the second step, the coefficient of labour force elasticity (β_2) is estimated.⁴

Akerberg et al. (2006) - ACF consider that OP and LP methods are not reliable because the monotonicity assumption is not realistic in any case. Additionally, the ACF indicate that the assumption about the timing of the decision on labour force is important. Namely, if the decision on la-

⁴ For more information on these methods and derivation formulas, see Olley & Pakes (1996) and Levinsohn & Petrin (2003).

bour force is made at the same time when the decision on investments and purchase of raw materials is made, then the problem of endogeneity is neither solved by OP nor LP methods. The ACF propose an additional assumption on the timing of making decision to purchase raw materials, labour force, and the capital.

The Wooldridge (2009) method is the last in a series that attempts to address the endogenous regression (2) caused by the correlation of labour input l_{it} and productivity w_{it} . As indicated, it derives from previous methods, correcting their shortcomings, and in this sense is the most advanced. Wooldridge criticizes that the two steps (characterised by the OP, LP, and ACF methods) in estimation of equation (2) are correlated and that they have the problem of heteroskedasticity and autocorrelation, and are therefore unreliable. Wooldridge proposes a dynamic panel model based on the generalised method of moments, that offers a wide range of instruments for endogenous variables, whose validity can be tested.

As in the previous three cases, Wooldridge (2009) bases the reliability of its method on several key assumptions. The first is that the part of the productivity shock that is unpredictable (ε_{it}) does not depend on current and past decisions on the engagement of labour, capital and raw materials in the production process.⁵ Wooldridge also limits the dynamics of the productivity shock w_{it} .⁶ The given assumptions lead to two regressions that are jointly estimated by the dynamic method of generalised moments.

$$y_{it} = \alpha + \beta_1 k_{it} + \beta_2 l_{it} + g(k_{it}, m_{it}) + \varepsilon_{it} + \xi_{it} \quad (3)$$

$$y_{it} = \alpha + \beta_1 k_{it} + \beta_2 l_{it} + f(g(k_{it-1}, m_{it-1})) + \varepsilon_{it} + \xi_{it} \quad (4)$$

Where ξ_{it} represents innovation. The first equation is based on equation (2) and the fact that productivity can be expressed as a function of capital k_{it} and raw materials m_{it} (same as LP). The second equation follows from the assumption that productivity w_{it} follows an autoregressive process of the first order AR (1) according to which productivity w_{it} is expressed as a function of productivity from the previous period w_{it-1} and innovation ξ_{it} . Mathematically, this can be presented as follows: $\omega_{it} = \omega_{it-1} + \xi_{it}$. Given the LP assumption, the following formulation of productivity $\omega_{it} = f[g(m_{it-1}, k_{it-1})] + \xi_{it}$, explains equation (4).

Equations (3) and (4) are estimated with the GMM method, which takes into account their interdependence (correlation). According to the estimation of this equation, TFP is obtained as the difference between the actual value of the output y_{it} and the estimated output \hat{y} .

⁵ Mathematically: $E(\varepsilon_{it} | l_{it}, k_{it}, m_{it}, l_{it-1}, k_{it-1}, m_{it-1}, \dots, l_{i1}, k_{i1}, m_{i1}) = 0$

⁶ $E(w_{it} | w_{it-1}, \dots, w_{i1}) = E(w_{it} | w_{it-1})$; $t = 2, 3, \dots, T$

4. Data and estimate of technological efficiency

Data used for the purposes of estimating total factor productivity are firms' financial statements for the period 2010-2019 available at the Central Bank of Montenegro.⁷ This database also contains non-financial information on the number of employees, industrial activity of economic entities, as well as the location of businesses. The length of the series is limited by the availability of data on the number of employees, which is available from 2010 onwards. Data on the production price index from the Statistical Office of Montenegro (Monstat) were used alongside the aforesaid data.

The number of employees approximates the labour force, while the accounting item "cost of material" was used to approximate the cost of raw materials. Firm's value added approximates the output of the Cobb Douglas production function and it is calculated as a simple difference between operating income and raw material costs. The value of capital, raw material costs, and operating income (and, therefore, the added value) are deflated using the producer price index (PPI). Because of the logarithmic transformation applied, firms with negative values of one or more of the variables indicated above are not included in the estimation because the values of their variables are annulled by logarithm.

The Wooldrige (2009) method was applied to NACE 2 activity level industries in order to comply with the rule of homogeneity of production function. This means that the method was applied specifically to groups of firms belonging to the same industries. As suggested by Gal (2013), for the proper estimation of technological efficiency, each industry should contain at least fifty firms, which required the merger of similar industries in some cases.

Firms' technological efficiency was obtained with the Wooldrige (2009) method applied to equations (3) and (4). The calculated measures of firm technological efficiency were summed up at the level of manufacturing and service sector in two steps. First, the weighted average of technological efficiency of NACE 2 industries is calculated on the basis of the technological efficiency of individual firms, followed by the calculation of the weighted average for the subsectors and sectors of economic activities.

Table 1 shows NACE 2 industries within the manufacturing and service sector classified by the level of technology used (manufacturing sector) and the level of sophistication of knowledge required for rendering services (service sector). Eurostat recognizes four subgroups of industries within the manufacturing sector: high-technology (high tech), medium high-technology (med-high), medium low-technology (med-low), and low-technology (low tech). Eurostat distinguishes industries within the service sector to those industries that require a high level of knowledge and expertise in servicing (knowledge-intensive services) and other services.

⁷ Every year the Tax Administration forwards financial statements of business entities to the Central Bank of Montenegro.

Table 1: Classification of industries in the manufacturing and service sectors

Manufacturing industry	Service sector
High-technology	High-tech knowledge-intensive services
21 - Manufacture of basic pharmaceutical products and pharmaceutical preparations	50 - Water transport
26 - Manufacture of computer, electronic and optical products	51 - Air transport
30.3 - Manufacture of air and spacecraft and related machinery	58 - Publishing activities
Medium-high-technology	59 - Motion picture, video and television programme production, sound recording and music publishing activities
20 - Manufacture of chemicals and chemical products	60 - Programming and broadcasting activities
25.4 - Manufacture of weapons and ammunition	61 - Telecommunications
27 - Manufacture of electrical equipment	62 - Computer programming, consultancy and related activities
28 - Manufacture of machinery and equipment n.e.c.	63 - Information service activities
29 - Manufacture of motor vehicles, trailers and semi-trailers	64 - Financial service activities, except insurance and pension funding
30 - Manufacture of other transport equipment excluding 30.3 mnf of air and spacecraft and related machinery	66 - Activities auxiliary to financial services and insurance activities
32.5 - Manufacture of medical and dental instruments and supplies	69 - Legal and accounting activities
Medium-low-technology	70 - Activities of head offices; management consultancy activities
18 - Printing and reproduction of recorded media	72 - Scientific research and development
19 - Manufacture of coke and refined petroleum products	73 - Advertising and market research
22 - Manufacture of rubber and plastic products	Other services
23 - Manufacture of other non-metallic mineral products	45 - Wholesale and retail trade; repair of motor vehicles and motorcycles
24 - Manufacture of basic metals	46 - Wholesale trade, except of motor vehicles and motorcycles
25 - Manufacture of fabricated metal products, except machinery and equipment excluding 25.4 Manufacturing of weapons and ammunition	47 - Retail trade, except of motor vehicles and motorcycles
30.1 - Building of ships and boats	49 - Land transport and transport via pipelines
33 - Repair and installation of machinery and equipment	52 - Warehousing and support activities for transportation
Low-technology	53 - Postal and courier activities
10 - Manufacture of food products	55 - Accommodation
11 - Manufacture of beverages	56 - Food and beverage service activities
12 - Manufacture of tobacco products	68 - Real estate activities
13 - Manufacture of textiles	
14 - Manufacture of wearing apparel	
15 - Manufacture of leather and related products	
16 - Manufacture of wood and of products of wood and cork, except furniture	
17 - Manufacture of paper and paper products	
18 - Printing and reproduction of recorded media excluding 18.2 reproduction of recorded media	
31 - Manufacture of furniture	
32 - Other manufacturing excluding 32.5 mnf of medical and dental instruments and supplies	

Source: Eurostat⁸

⁸ Source: https://ec.europa.eu/eurostat/statistics-explained/index.php/Glossary:High-tech_classification_of_manufacturing_industries i [https://ec.europa.eu/eurostat/statistics-explained/index.php/Glossary:Knowledge-intensive_services_\(KIS\)](https://ec.europa.eu/eurostat/statistics-explained/index.php/Glossary:Knowledge-intensive_services_(KIS))

When calculating the total factor productivity for each industry and sector of activity, the size of individual firms within the industry was taken into account, but also the size of individual industries (NACE 2 classification) within the sectors themselves. This means that larger firms (from the aspect of the number of employees) received a higher weight when “summed up”. Similarly, larger industries within the two sectors are higher weighted compared to smaller industries.

The weight represents the ratio of the number of firm employees and the total number of employees in the industrial NACE 2 activity j . The given weighting was applied to each industrial activity j within the two sectors of activity r with the following formula:

$$TFP_{jrt} = \sum_{i=1}^N weight_{ijrt} * TFP_{ijrt} \quad (5)$$

TFP_{ijrt} represents total factor productivity (technological efficiency) of a firm i within NACE 2 industry j , activity sector r in year t . N represents the total number of firms in industry j . $weight_{ijrt}$ represents the ratio of the number of employees of a firm i and the total employment of industry j , activity sector r in year t . This weight gives greater importance to larger firms compared to smaller ones.

Finally, total factor productivity (technological efficiency) of the manufacturing and service sector r was calculated based on the following formula:

$$TFP_{rt} = \sum_{j=1}^M weight_{jrt} * TFP_{jrt} \quad (6)$$

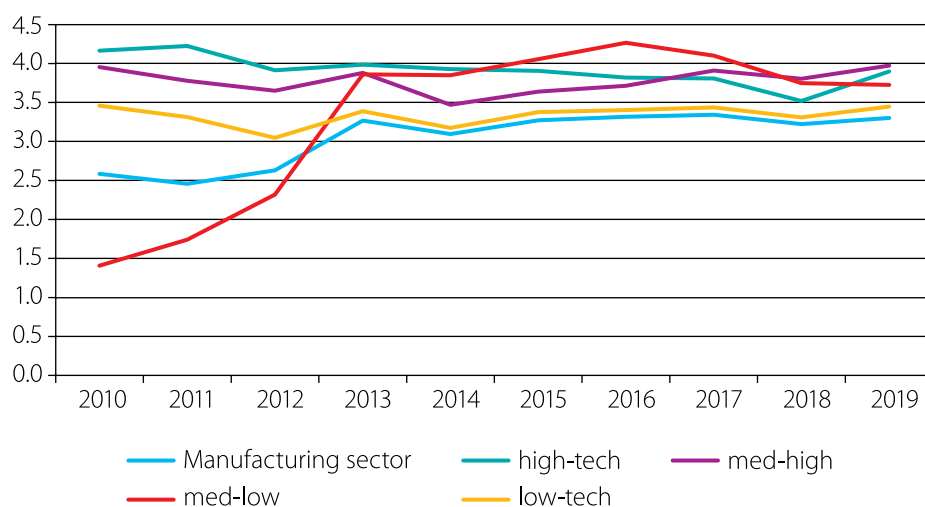
Where M represents the number of industries j within the sector of activity r in year t . $weight_{jrt}$ represents the ratio of the number of employees in industry j and the number of employees in the sector (manufacturing or service) r . This weight therefore gives more “weight” to the technological efficiency of those industrial activities having more importance in the sectoral structure.

Total factor productivity of subsectors that differ in technological advancement of manufacturing industries (manufacturing sector) and the level of knowledge and expertise required in servicing services (service sector), as categorized based on Eurostat distribution of industries (Table 1) has been calculated in a similar fashion. The results of aggregation at the level of sectors and subsectors obtained by applying formula (6) are presented in Section 5.

5. Results

Graph 1 shows the average weighted total factor productivity (technological efficiency) in the manufacturing sector (blue line), but also in the subsectors of manufacturing industries that differ in the degree of technological equipping: high-tech, med-high, med-low, and low-tech industries (see Table 1). These are industries whose production processes require high technological equipment (green line), medium-high technological equipment (purple line), medium-low technological equipment (red line), and low-technological equipment (yellow line). It is clear that the manufacturing sector underwent major technological changes in the period between the two economic crises - the financial crisis in 2008/2009 and the COVID 19 pandemic in 2020.

Graph 1: Total factor productivity (technological efficiency) in the manufacturing sector (blue line), high-tech industries (green line), medium-high-tech industries (purple line), medium-low-tech industries (red line) and low-tech industries (yellow line)

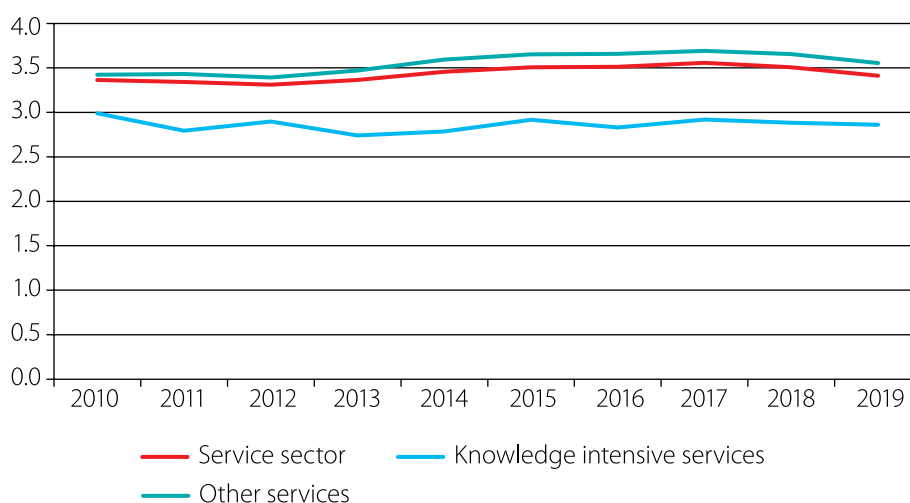


There is an obvious upward trend in the total factor productivity in the manufacturing sector (blue line). The upward trend was particularly pronounced in 2013, which can be considered the beginning of the recovery of Montenegro's economy from the financial crisis. This growth trend was somewhat weaker over the period from 2014 until 2019. Namely, there was practically a stagnation in technological efficiency of manufacturing industry from 2014 until 2018, with the momentum picking up again in 2019. Over the years, technological efficiency of different subsectors has changed. The results indicate that in the immediate aftermath of the financial crisis, technological efficiency of the four sub-sectors were very diverse, yet with similar values in the years preceding the COVID 19 pandemic.

Graph 1 shows that higher-tech industries (green and purple lines) had higher technological efficiency. The most pronounced growth in total factor productivity was of the medium-low tech-industries (red line), which before 2013 had visibly lower values than the average sectoral efficiency (blue line), only to regain momentum as of 2013. However, in 2019, growth of technological efficiency of the manufacturing sector occurred due to the growth of total factor productivity primarily of high-tech industries, and to a lesser extent due to the growth of medium-high and low-tech industries, while medium-low tech-industries recorded a decline in technological efficiency in 2019.

A similar graph of weighted average sectoral technological efficiency (Graph 2) is given for the service sector (red line), as well as for sub-sectors requiring a high level of knowledge and expertise (blue line) and other services (green line).

Graph 2: Total factor productivity (technological efficiency) in the service sectors (red line), knowledge-intensive services (blue line), and other services (green line)



Technological efficiency of the service sector was also on slightly upward trend until 2018, when the level of technological efficiency started to decrease (red line). Graph 2 shows that the trend and value of the average total factor productivity of the service sector were mostly driven by other (less knowledge intensive) services (green line). Knowledge intensive services have a lower level of technological efficiency, without a pronounced growing trend.

It can be concluded that technological efficiency (total factor productivity) was on an upward trend during the period 2010-2019 in both analysed sectors. However, this trend was more pronounced in the manufacturing sector, possibly due to the different nature of the production process. Manufacturing industries with a strong growth of total factor productivity are medium-low tech sectors, and in the recent past, high to high-medium tech sectors. On the other hand, service industries have maintained a fairly similar level of technological efficiency between the two

economic crises, regardless of the period of digitalization that is expected to increase technology growth in the service sector (Wang et al., 2016).

The results of the research are not surprising. On the European Commission's innovation scoreboard, Montenegro is classified in the group of modest innovators, which ranks it among the weakest innovation markets in Europe (European Innovation Scoreboard, 2020).⁹ Innovation is an important factor in advancing technologies. Therefore, there is a lot of room for economic policy makers to improve technological efficiency. On the other hand, the period after the financial and economic crisis has been marked by restrictive credit policies. As noted, loans are an important source of funding for technology advancement in transition countries. It is possible that this factor also influences the weaker upward trends in technological development of the two sectors.

6. Conclusion and economic policy recommendations

The twenty-first century indicates that economic growth has been increasingly relying on the growth of technologies and/or better efficiency in the use of production inputs. The crisis caused by the COVID-19 pandemic just further confirmed the importance of technologies that facilitate the manufacturing of products and the rendering of services in the event of negative macroeconomic shocks affecting both supply and demand side. In this sense, industries that have a greater degree of accessibility to technologies in production have a better chance of functioning smoothly in the event of a similar economic crisis.

This study, therefore, provides insight into the trends of technological development in the two most important economic sectors in Montenegro, manufacturing sector and the service sector in the period 2010-2019, between the two global economic crises. First, the dynamic panel model (Wooldridge, 2009) is applied to the data from the financial statements to obtain technological efficiency of individual firm. Then, the weighted average technological efficiency in the industry and the weighted average technological efficiency of the sector of economy are calculated.

The results of the study indicate that the manufacturing sector recorded a slight uptrend in technological efficiency in the period between the two global economic crises. During the observed ten-year period, the highest growth was recorded med-low technology industries. However, last year we also saw technological growth in high-tech industries that require a high degree of production technology.

On the other hand, the study indicates that there is much room for technology advancement, particularly in service industries. The service sector has not recorded any noteworthy upward trend in technological efficiency, and maybe it is safe to say that it was practically stagnant over the

⁹ *European Commission ranks countries in four performance groups: innovation leaders, strong innovators, moderate innovators, and modest innovators.*

past ten years. The industries that make up the service sector are primarily those that do not require much knowledge and expertise in service rendering. Therefore, it is necessary to change the structure of the service sector, primarily in favour of industries that require greater knowledge and expertise in service provision. Industries that require more knowledge in service provision such as IT, telecommunications, scientific research and development, financial and other service industries have a lot of room for further technological advancement.

It could be concluded that digitalization of Montenegro's economy has not yet gained momentum and economic policies have a wide spectrum of encouraging resources, primarily human capital and knowledge resources, all with the aim of improving technology. Knowledge and human capital are key to the advancement of technologies, but also to their application. In this regard, it is necessary to continuously invest in higher education, but also in attracting domestic and foreign professionals in industries with prospects of further technological growth, namely high-tech manufacturing industries and knowledge-intensive service industries. This would prevent further brain drain.

Montenegro was also assessed as moderate innovator by the European Commission (European Innovation Scoreboard, 2020). Innovation is an important factor in technological advancement. Therefore, incentives for research and development, innovation (especially innovation in new production processes) in the form of subsidies and tax reliefs should be increased, as well as further investment in education and training of employees in the field of high technologies. It is necessary to attract foreign direct investments in high-tech manufacturing sectors as well as in service industries that require high knowledge and expertise, and also to encourage export potential of these industries. This will indirectly increase the knowledge and technological advancement of these industries through the adoption of modern technological practices of multinational companies and foreign markets practices. Also, it is necessary to network local suppliers with foreign companies since research indicate that their cooperation improves technologies of companies in domestic supply chains.

The Ministry of Science of Montenegro has made several important steps in the past few years by proposing two reform laws in the field of innovation and technological development that were adopted in 2020. These laws provide a wide range of tax benefits for IT startups and a significant reduction in contributions (of 50%) for the employment of workers in innovative activities. This is also expected to attract foreign direct investments. Adequate application of the given laws should have a significant impact on further advancement of technologies.

The construction of the first Science and Technology Park is under way and its task will be to network the scientific research potential with technology-oriented firms with high growth potential. The transfer of knowledge from the academy to the economy should further enhance technological development in the coming period. The Government incentives through the regulation of the legal framework and the establishment of the aforesaid park provide a framework for further improvement of production technology in selected industries in the coming period, which should be the topic of future research.

Nevertheless, improving technological efficiency is a long-term investment that requires significant fixed costs. This implies that greater financial resources are needed to increase technological efficiency, and in transition economies these are often provided from external sources. Increasing lending to the economy can also encourage the improvement of technological efficiency, especially in industries that require high technology in the production process.

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